

Pan Dorset Musculoskeletal (MSK) Triage Service

What is MSK Triage?

The Pan Dorset Musculoskeletal Triage Service is a new Triage service, for people experiencing musculoskeletal (MSK) problems. This may include problems with joints, muscles and other soft tissues i.e. ligaments and nerves. It is run by highly trained physiotherapists known as Musculoskeletal Practitioners.

Any registered Dorset GP or Nurse Practitioner can refer you to the service via an e-Referral

The benefits of this service to patients

- Fast access to the right assessment, tests and treatment
- Referrals via electronic e-Referral which if you need to be seen allows you a choice of appointments at a number of locations across Dorset.

What happens when a referral is received?

Once your GP has completed your referral, it will be reviewed within 48 hours by a Musculoskeletal Practitioner. This is to ensure you are seen in the right clinic and provided with the most appropriate treatment from the start.

Following this you will be contacted to arrange one of the below:-

- Face to face appointment with the Dorset Musculoskeletal Service (you will receive a letter inviting you to book and appointment).
- Referral to hospital to see an Orthopaedic/Rheumatology or Spinal Consultant (you will be contacted by phone to discuss the best option – please make sure your GP has your correct daytime telephone number)

OR

- Referral back to your GP with advice which may include a referral to a physiotherapist - your GP practice will contact you.

Contact us

If you have any questions or concerns about an appointment or treatment, or you do not hear from us within 7 days please telephone 01202 443820 (Monday to Friday, 9am to 5pm).

Information Sharing

Please note that Patient information will be shared by your GP with the Pan Dorset MSK Triage Service